



s.r.l. Plastic Technical Products



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Quality Policy

MPE Srl has set the goal to realize more and more innovative products, expanding the applications of its activity. In order to achieve and maintain the fixed targets over time, MPE adopts a Quality Management System based on UNI EN ISO 9001 and IATF 16949.

The Corporate Management System has been developed to guarantee an efficient and effective use of resources, focusing on customers expectations as well as the ones of all the different parties involved.

In accordance with such principles, this policy defines the guidelines for the application of the Quality Management System.

GUIDELINES AND TARGETS

1. To adopt and maintain an efficient Quality Management System in processes, products and services, respecting the legal requisites of the applicable law, in compliance with all other requirements defined by MPE on a voluntary basis;
2. To define the responsibilities assigned to all business units, checking they have been clearly understood and implemented;
3. To ensure the availability of resources, information and knowledge necessary for the operations and control of processes through periodic training, with the aim to make aware all employees of the relevance of their activities and the way in which they contribute to achieve business purposes.
4. To motivate and involve the workforce with the aim to increase the awareness of the importance of their role, promoting shared values and proper behaviour schemes to reduce workplace risks;
5. To define and disclose clear documented information appropriate for an effective and efficient process functioning and products control with regards to healthy, safety and environmental working conditions;
6. To recognise and strengthen the relationship with Customers, as well as all the other parties involved, improving their level of satisfaction through products and performances in line with expectations;
7. To define targets of improvement and periodically monitor the obtained results, sharing them with all the parties involved;
8. To identify the causes of non-conformities and ensure quick and effective actions;
9. To conduct inspection audits to verify the implementation and the effectiveness of the Quality Management System and its conformity to the current policy, granting the adequate corrective actions with the aim to remove any causes of inadequacy of the Management System;
10. To select and qualify products and services suppliers which have an impact on processes and products quality, by involving them as far as they are concerned, with achieving business goals;
11. To identify technological innovation needs to develop new products and processes according to the market expectations.

Heads of all MPE's business units and Central Functions shall implement and disclose above-mentioned guidelines and directives, developing all necessary actions to achieve the business targets and continuously improve the effectiveness of Quality Management System.

This policy shall be made available to all interested parties both internally and externally.